



PHOENIX GAMING

Casino Table Gaming Equipment & Services

Expertise &
Quality
The Winning
Combination

Phoenix TeamTrack

Phoenix TeamTrack is a powerful but easy to use staff management system designed to maximize the performance of staff members and give management the ability to monitor and identify potential staff ready for promotion or flag staff not living up to expectations.

Specifically designed to service the operational needs of the modern casino from a single office environment, department, a complete property to all properties within a Group of Companies, no other system currently available can rival the performance or results provided by **TeamTrack**.

FEATURES

- Fully configurable application set up capability
- Touch screen capability
- Data exportable to Excel
- Annual Review and Performance Summary
- Powerful staff sorting and filtering ability
- Personalization of performance parameters
- Advanced security and configurable access settings
- All reports printable
- Easy to use

The powerful sort and filter capabilities of **TeamTrack** can easily identify staff members who are excelling and those who may require additional training or guidance. Selection for promotion and advancement is enhanced by multiple assessors to provide an equitable and transparent system based on performance, attendance, skill levels and behaviour, effectively eliminating bias and providing a higher comfort level for staff.

TeamTrack's comprehensive suite of application tools includes: staff diary, pit diary, pit report, shift report, maintenance requests and incident reports. These are all designed to remove paperwork and give management live access to permanent electronic records in a logical and user-friendly format.

TeamTrack, designed by gaming industry professionals with over 35 years software development and 21 years casino experience, was designed from the ground up to provide the very best in security, integrity, traceability and accountability.



Function Overview

- Assessment Entry and Viewer
- Staff Sort & Filter Function
- Team Group Performance and Profiles
- Staff Member Profile
- Staff Member Diary
- Staff Member Search
- Pit and Department Diaries
- Daily Shift Report Module and Viewer
- Pit Report Module and Viewer
- Incident Reports
- Maintenance Management

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